

MANAGING CHILD CARE DURING COVID-19

VANCO
EDUCATION

 **Smartcare**

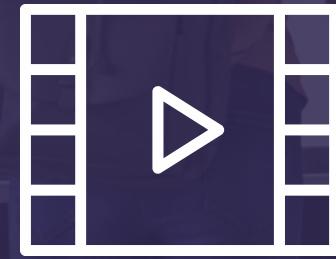
Before We Begin



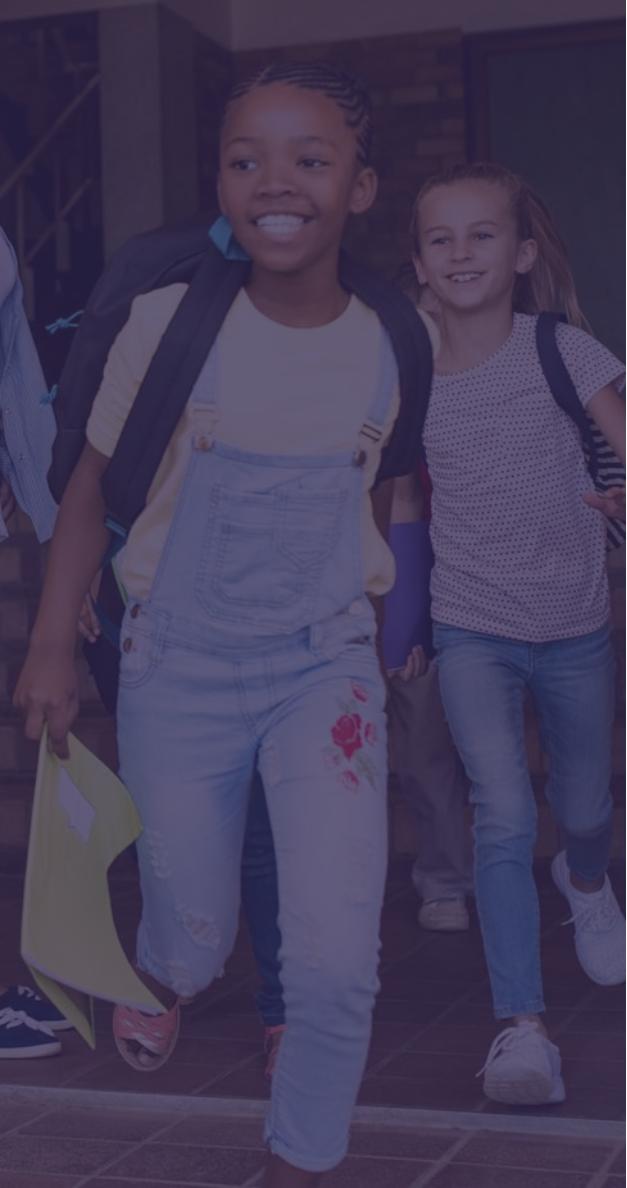
Attendees are in
“listen only” mode



Ask questions
throughout using the
Questions panel in
GoToWebinar



We will send you a
copy of the slides and
the recording



Today We'll Cover...

- Introductions & Experience
- Vanco & Smartcare Partnership
- Managing Child Care During COVID-19
- Smartcare Demonstration
- Next Steps & Q&A



Today's Presenters



Amy Julius

Vanco

Solutions Consultant

Amy works with school finance officials, district business managers and teachers to help them take more payments online, saving admin staff and teachers' time, as well as making some happy parents!



James Armijo

Smartcare

CEO

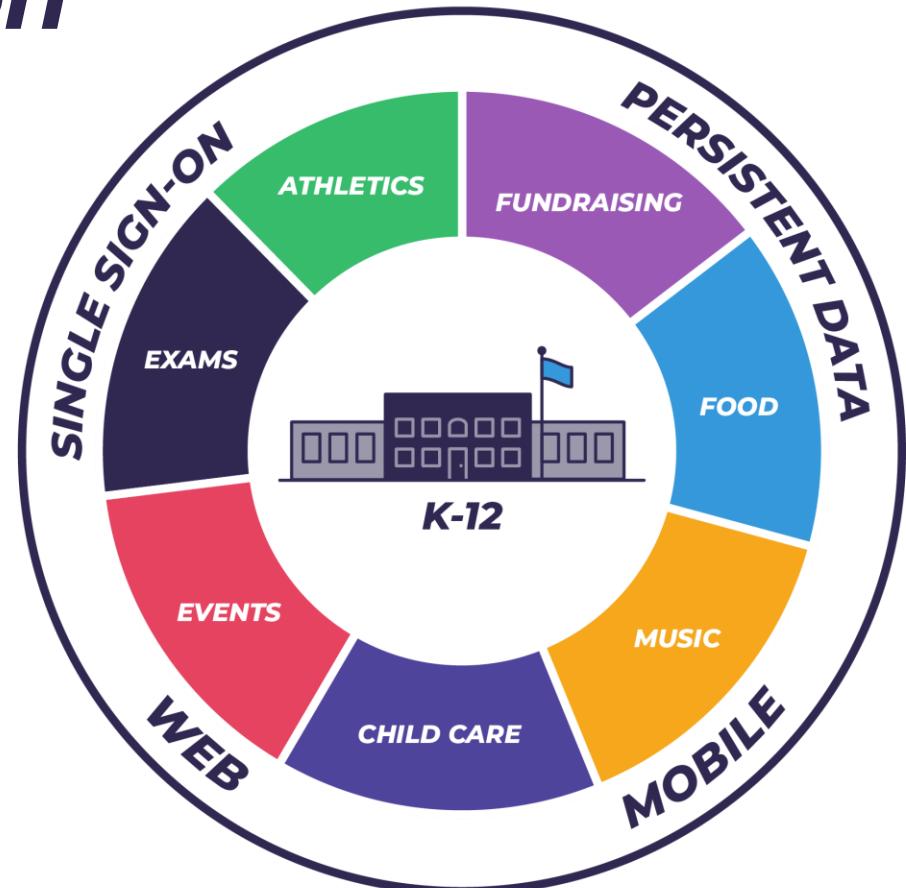
James joined Smartcare in 2016 to lead product development efforts and now serves as CEO, directing the company's strategy and operations.



VANCO
EDUCATION

Vanco's Education Vision

We provide K-12 educational institutions and families a **convenient** online payment experience for **all** school-related activities.



Create a Cashless Campus

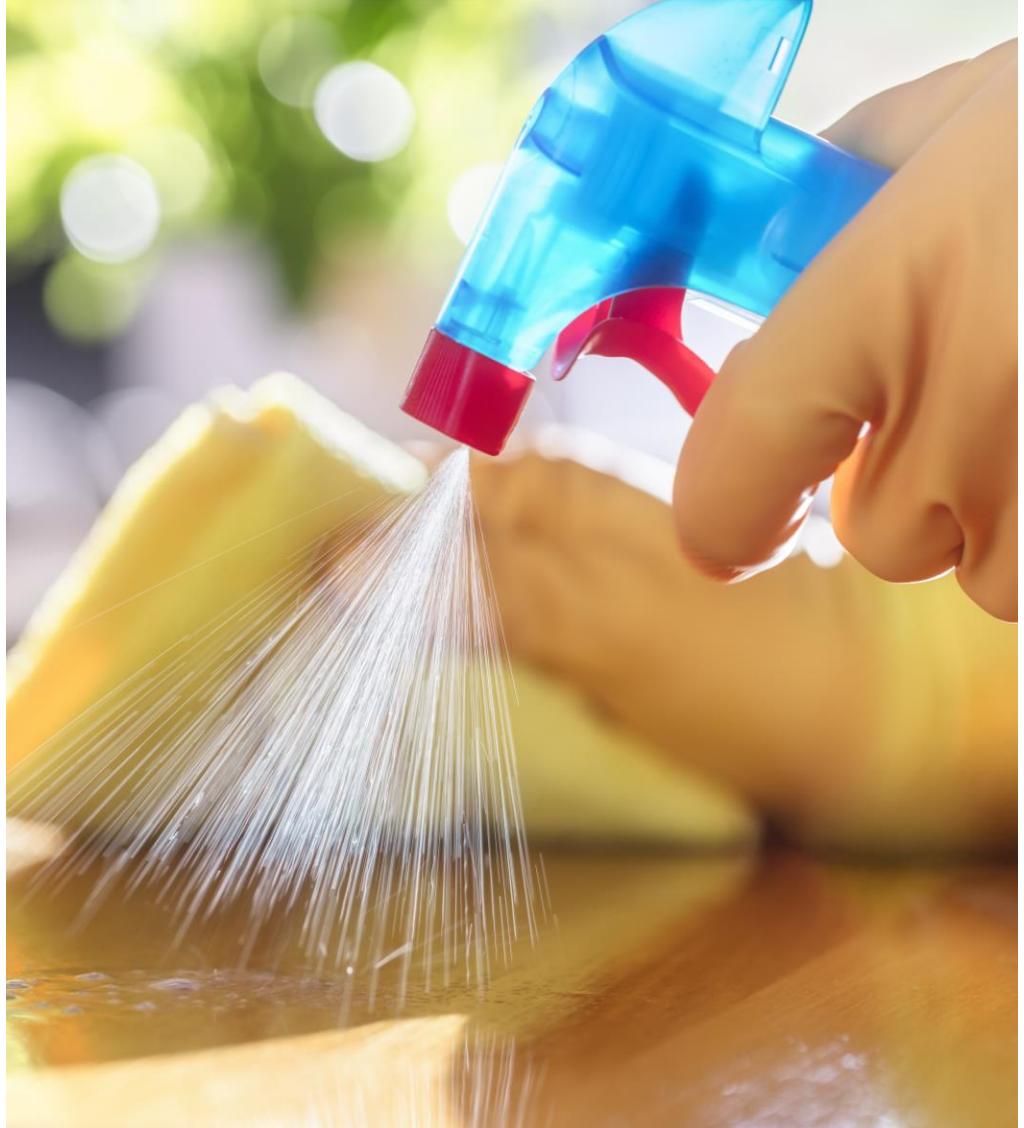
We provide a **convenient**
online payment experience for
all school-related activities.





Cleaning

- Keep things organized. Create a list that divides cleaning duties up into categories
 - continuously
 - every day
 - once a week
 - once a month
 - and what tasks need to be done with the help of professionals.



Social Distancing

- **Check in/check out**
 - Establish a socially distanced queue (ex: car drop-off line)
 - Provide Guidance on Symptom Self-Assessments
 - Health check as recommended by [CDC guidelines](#)
- **Keeping students distanced**
 - Reduce Contact with Shared Surfaces
 - Hand washing & sanitizing stations
 - Use Signage to Reinforce Safe Habits
 - Group Students and Staff in Cohorts & Stagger School Schedules
 - Space Out Classroom Furniture and Common Spaces
 - Ditch Communal Supplies and Resources



Maintain staff and student mental health

Signs of stress in students

- Excessive crying
- Returning behaviors they have previously outgrown
- “Acting out”
- Difficulty with attention and concentration
- Avoiding activities they previously enjoyed

How you can help

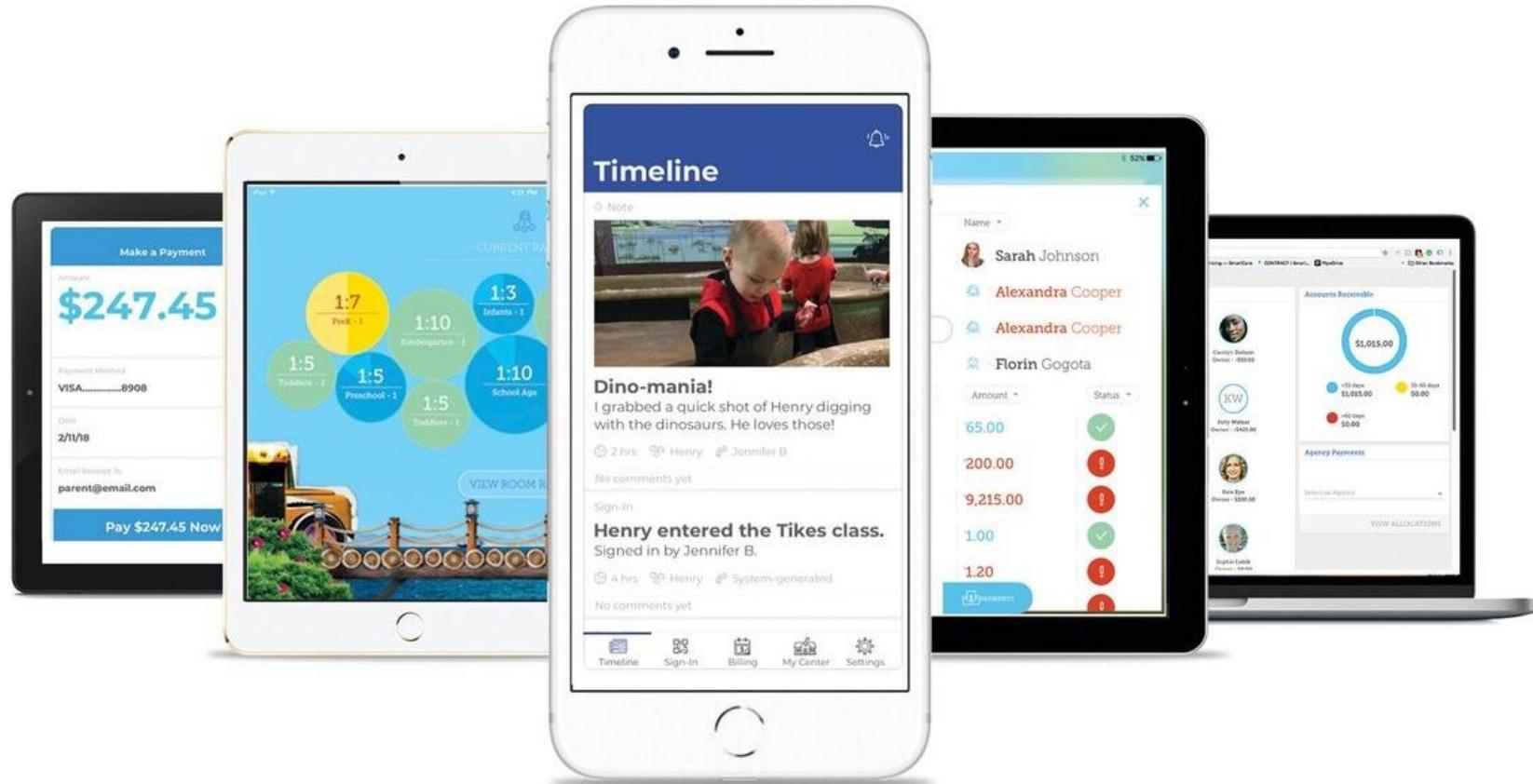
- Take time to talk about COVID-19 in a way students can understand
- Reassure students that it is okay to feel upset or scared
- Limit exposure to news coverage, including social media
- Keep up with a regular routine. If school is closed, set schedules for learning, relaxing and fun activities.
- Be a role model. Eat well, exercise, take breaks and stay connected with friends and family.



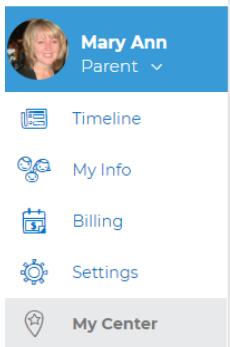
How can Vanco and Smartcare support your programs as you adjust to the new normal?

Smartcare Introduction

Use Any Device with a WiFi Connection
Parent | Teachers | Administrators



Openings



Center Name
Circle of Friends

Address
100 North

Class Openings

25 Before Care

24 Preschool

10 Two's

Phone
7023839500

WebSite
<https://smartcare.com/info>

8 Toddlers

2 Priceless 1 Class

8 Suite 150

8 Older Infants

8 Infant

10 Pre-K

10 Summer Camp

Online Enrollment – From Your Website



Our Very Own Center Online Enrollment Form



Email Address Validation

Enter Email Address *

lance.weaver@childcaremanager.com

One-time Passcode

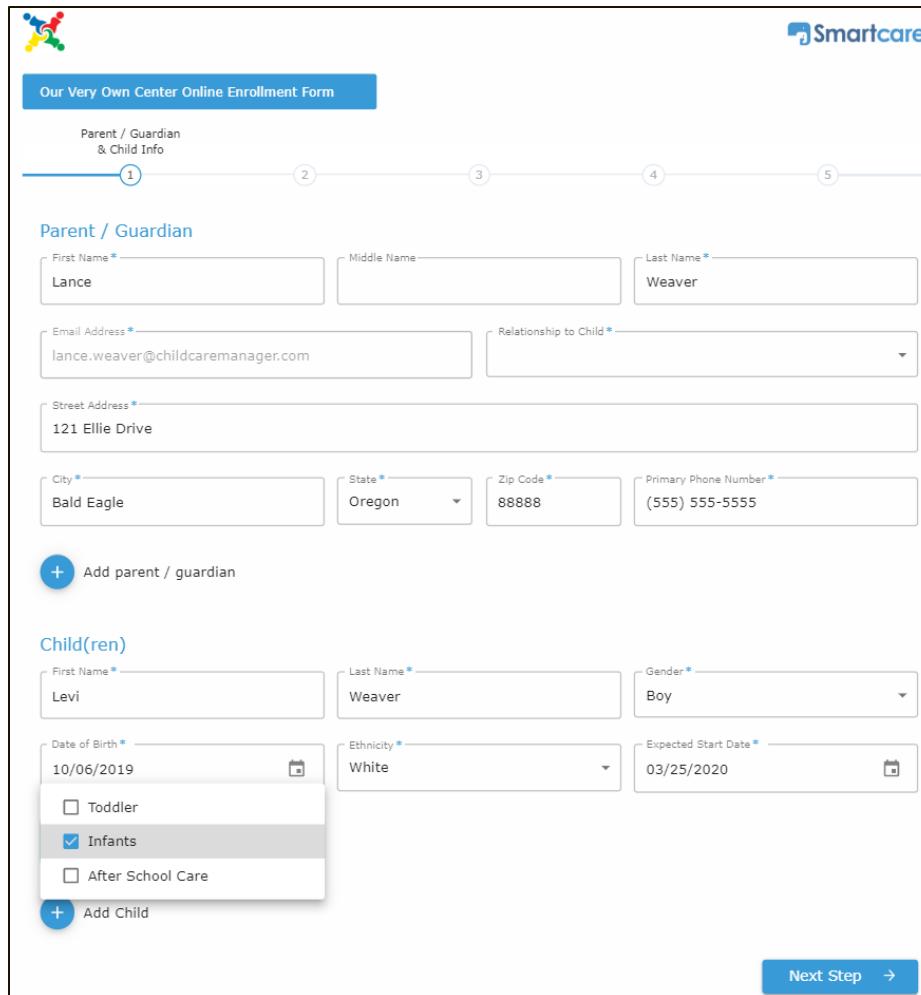
Enter Passcode

Resend Passcode

Please check your email inbox for the 4 digit passcode emailed to you. *Please note:* this passcode will expire in 10 minutes.

If you did not receive an email, please check your Spam (Junk) folder. If you still have not received any email, please click the "Resend Passcode" button above.

Parent/Guardian, Child/ren, Medical Information



Our Very Own Center Online Enrollment Form

Parent / Guardian

First Name * Lance Middle Name Last Name * Weaver

Email Address * lance.weaver@childcaremanager.com Relationship to Child *

Street Address * 121 Ellie Drive

City * Bald Eagle State * Oregon Zip Code * 88888 Primary Phone Number * (555) 555-5555

Child(ren)

First Name * Levi Last Name * Weaver Gender * Boy

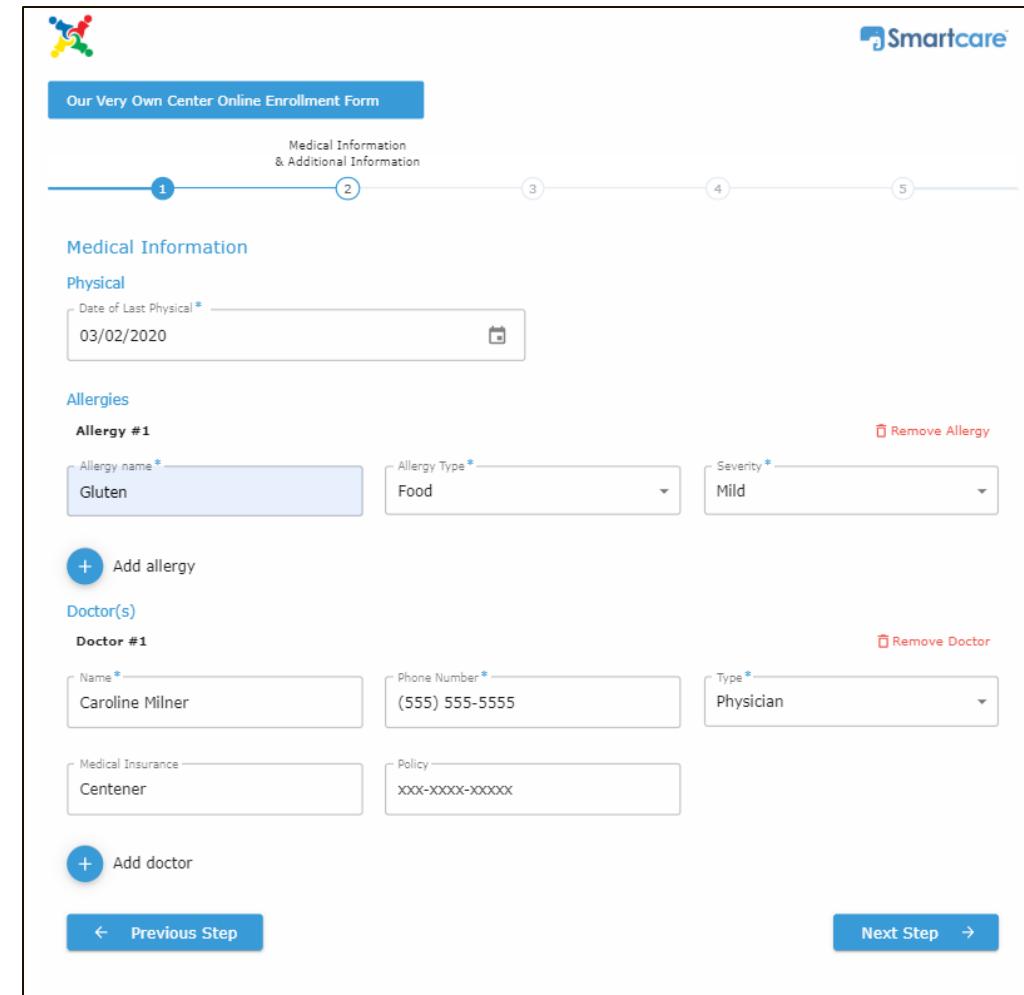
Date of Birth * 10/06/2019 Ethnicity * White Expected Start Date * 03/25/2020

Toddler
 Infants
 After School Care

Add parent / guardian

Add Child

Next Step →



Our Very Own Center Online Enrollment Form

Medical Information & Additional Information

Medical Information

Physical

Date of Last Physical * 03/02/2020

Allergies

Allergy #1

Allergy name * Gluten Allergy Type * Food Severity * Mild

Add allergy

Doctor(s)

Doctor #1

Name * Caroline Milner Phone Number * (555) 555-5555 Type * Physician

Medical Insurance * Centener Policy * XXX-XXXX-XXXX

Add doctor

← Previous Step **Next Step →**

Documents and Acknowledgements



Our Very Own Center Online Enrollment Form

Documents

1 2 3 4 5

Documents

Please download, read, and fill out* (if applicable) the following documents prior to your child's start date.

Note: any documents that need to be filled out should be returned to your center directly.

 [MedicationAuthorization.pdf](#)

Parent/Guardian Signature*

Date 

[← Previous Step](#) [Next Step →](#)



Our Very Own Center Online Enrollment Form

Acknowledgements

1 2 3 4 5

Acknowledgements

The following information is important for the safety and protection of your child. Please read, initial*, and sign* the acknowledgements, authorizations, and policies listed below:

Initials* I acknowledge that I, the parent or guardian, have reviewed the Parent Handbook, containing the center's operational policies and information and agree to comply.

*If applicable

Parent/Guardian Signature*

Date 

[← Previous Step](#) [Submit Form →](#)

Parent Confirmation and Center Email



[Online Enrollment Form](#)

Enrollment Form Submission Confirmation

Thank you for your submission. Your enrollment form has been received!

If any additional information is needed, we will contact you.

Please note: submission of this form is not a guarantee of enrollment.

We will contact you directly to notify you when your enrollment has been secured.

Thank you!



Hi, Minnie Mouse!

We just wanted to let you know that **Lance Weaver** has completed the online form for the following child(ren):

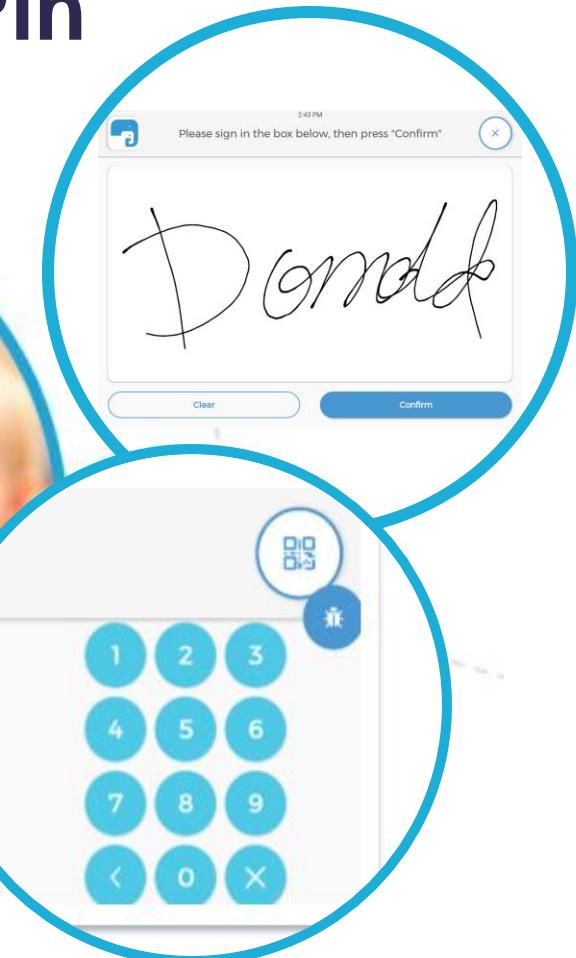
- Levi Weaver

Please login to [Smartcare](#) and navigate to “[Enrollment Management](#)” under “[My Center](#)” to see the full details of the enrollment(s).

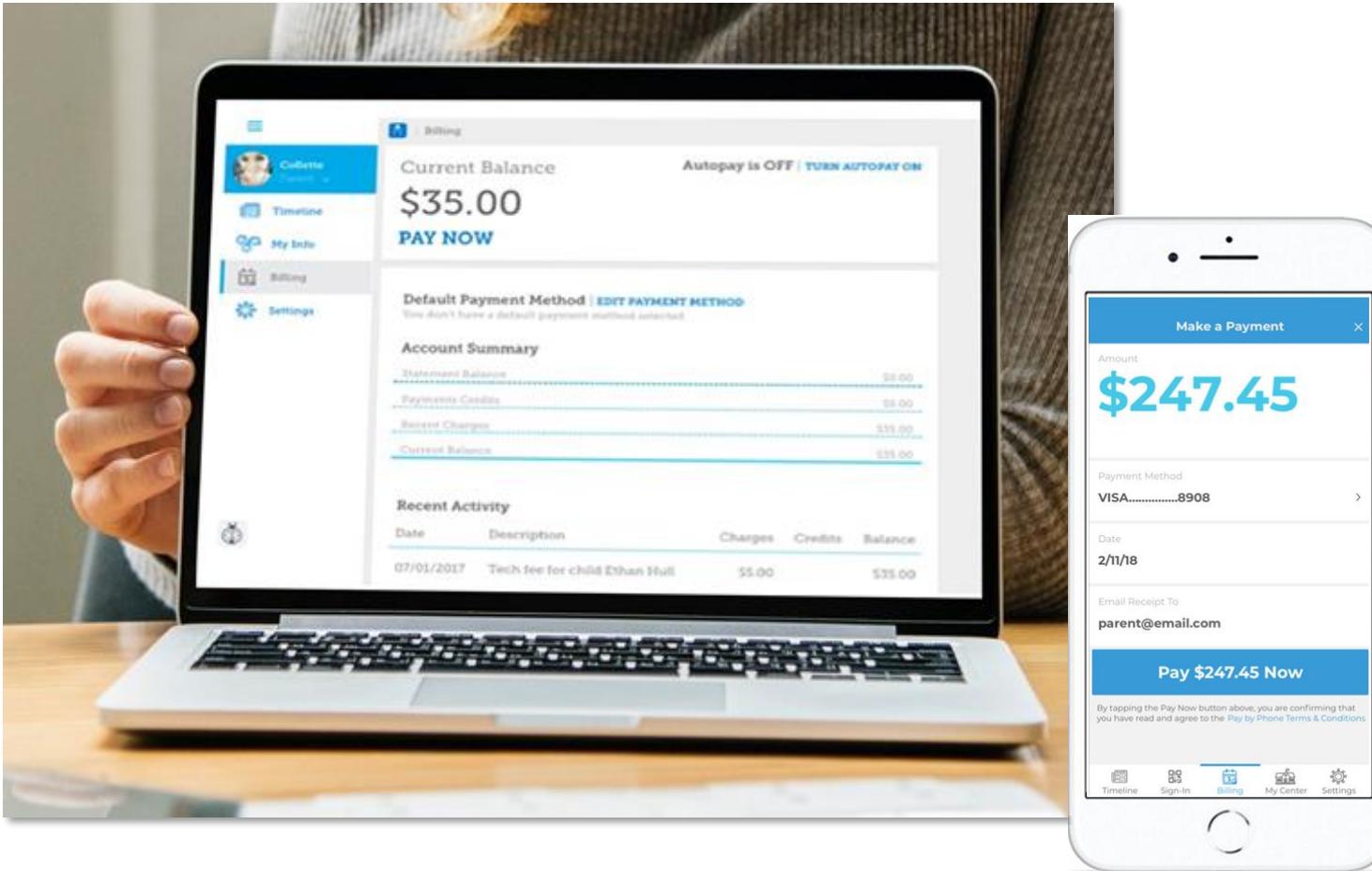
Thank you,
Smartcare

[Let's see the enrollment\(s\)](#)

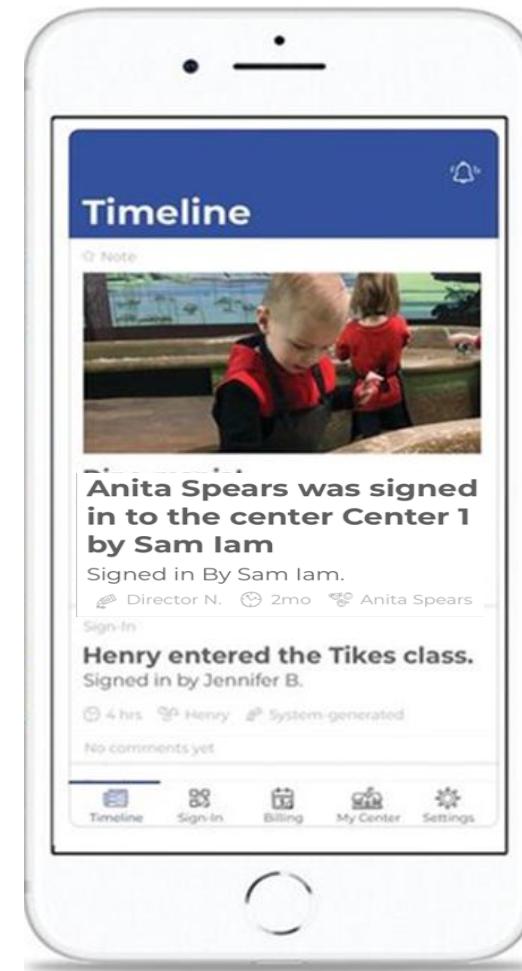
Digital Sign-in Using Our Kiosk With the Parent App, Key Tag, or Pin



Parent Payments Made Easy



Real-Time Updates Parents Will Love



Single System for Family and Student Data

The Kessler Family

Members since 2018



Patti Kessler | Mother
Tel. (999) 999-9999



Jasmine Kessler
Birthday: Jul 31



Patti Kessler

Balance **\$1,100.00**

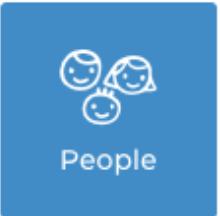
Due Balance

[ACCEPT PAYMENT](#)

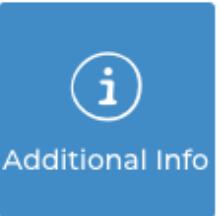
[Archive family](#)



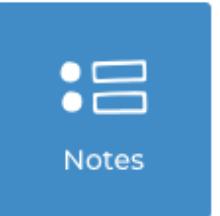
Medical



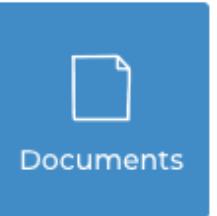
People



Additional Info



Notes

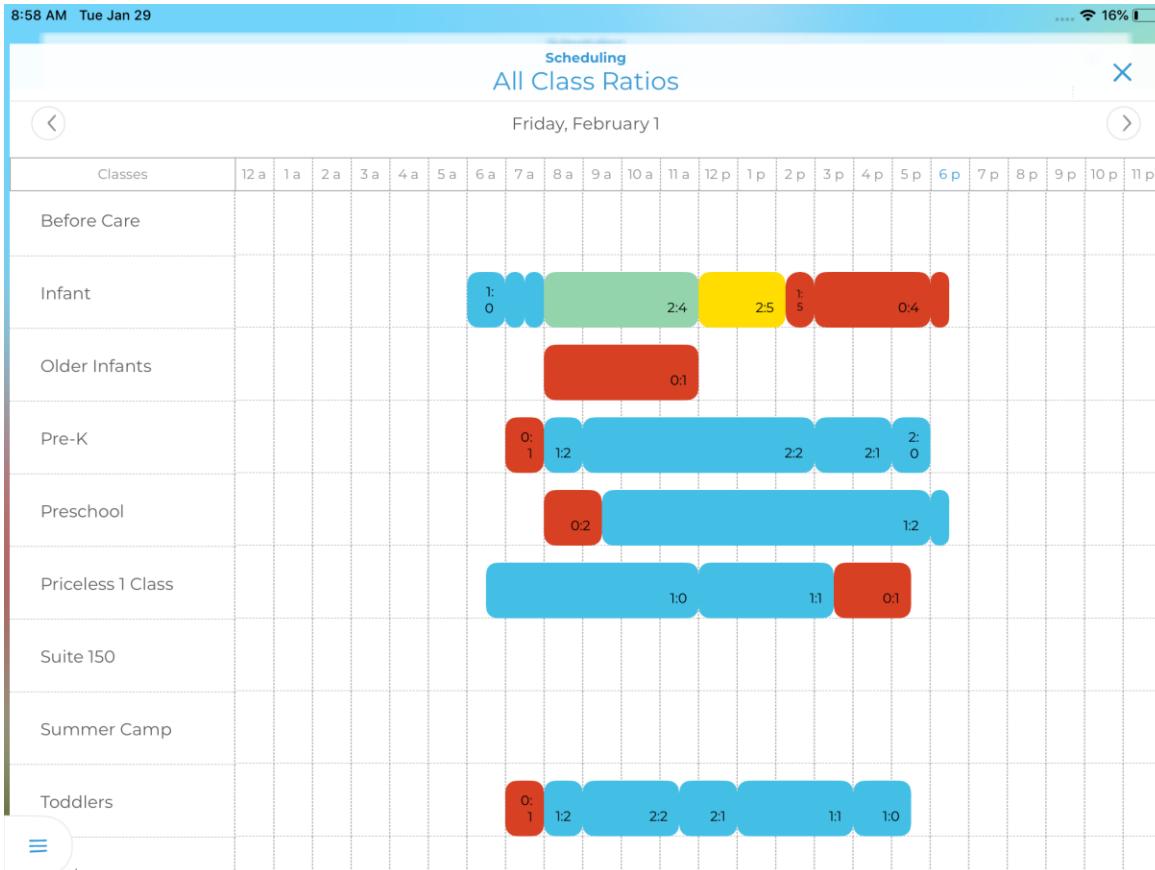


Documents

Automate Billing and Collections

The screenshot displays the Vanco Education software interface, specifically the Billing section. On the left, a vertical navigation bar lists various modules: Children, Payments, Accounting, Families, Employees, Messaging, Leads, Enrollments, Reporting, Scheduling, My Center (which is selected and highlighted in blue), App, Timeline, Settings, and Documents. The main content area is titled "My Center > Billing". It contains sub-sections for Center Information, Billing Settings, Leads, and Archive. The "Billing Settings" section is expanded, showing options like Agencies, Billing Schedules, Discounts, Early Drop Off Fee, Late Payment Fee, Late Pickup Fee, and Tuition Plans. The "Tuition Plans" section is currently active, showing a list of plans: Infant Tuition, Tuition - Full-Time, and Tuition - Part-Time. A search bar and a "Filter by" dropdown are also present. A separate box titled "Enterprise Tuition Plans" shows two options: Infants and Infants (with a checked checkbox).

Scheduling

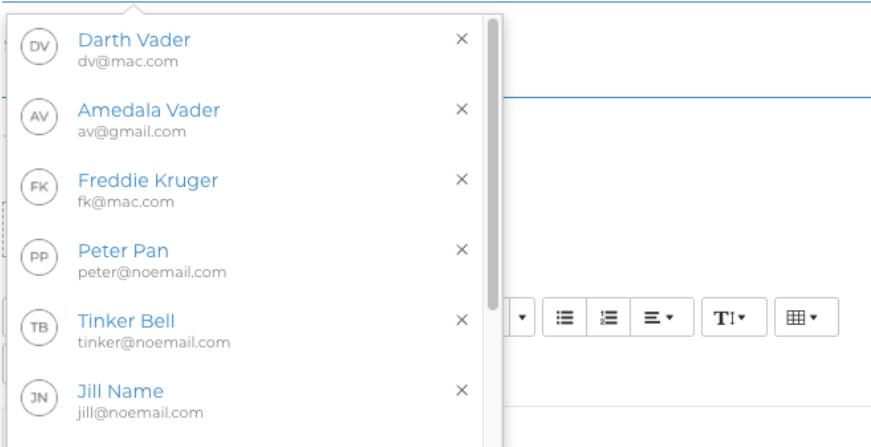


Communicate

New Email Message

To:

All active families (9) +



Darth Vader dv@mac.com

Amedala Vader av@gmail.com

Freddie Kruger fk@mac.com

Peter Pan peter@noemail.com

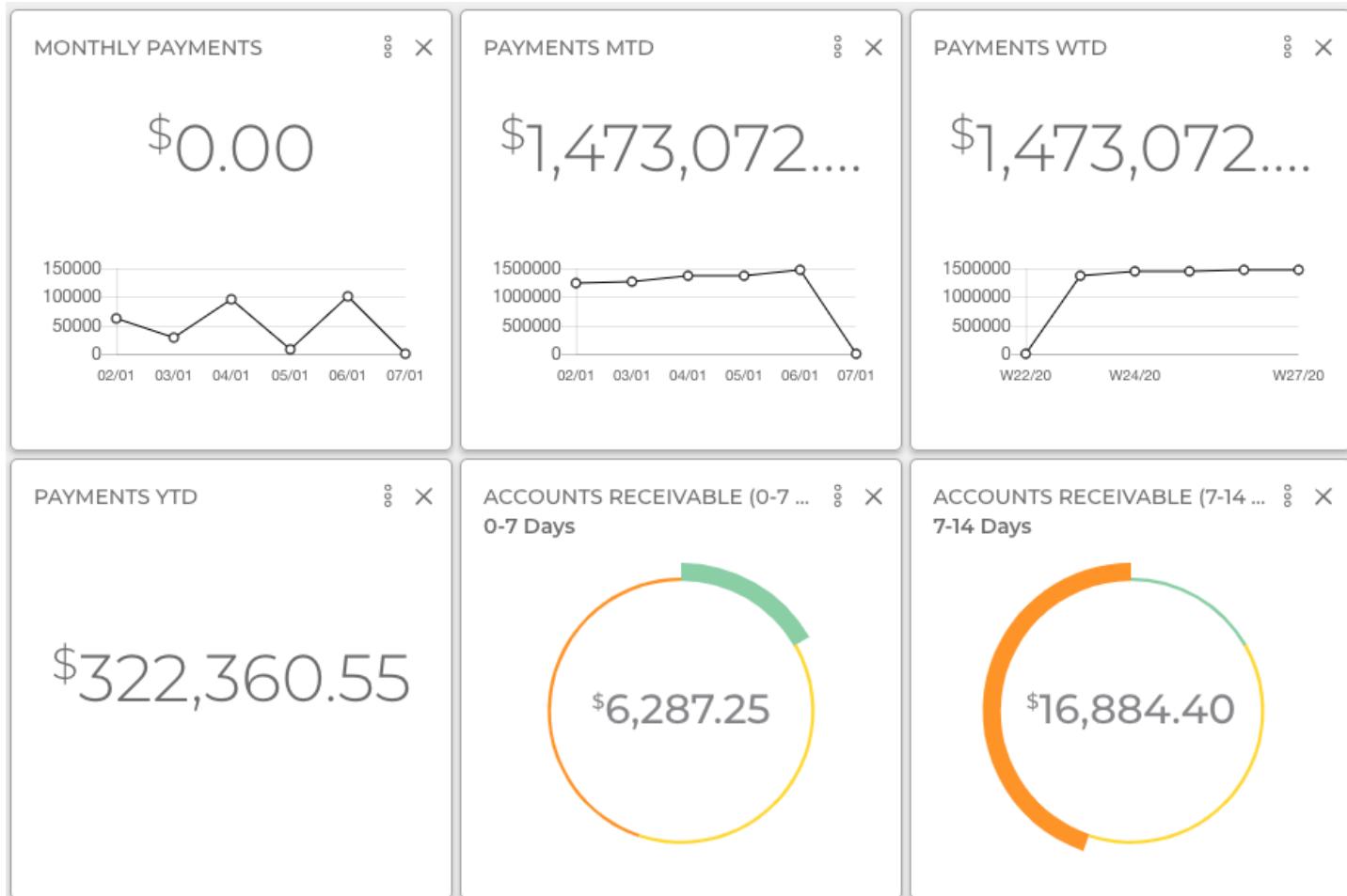
Tinker Bell tinker@noemail.com

Jill Name jill@noemail.com

▼ ≡ ≡ ≡ ▾ T! ▾ ≡ ▾

Preview email Send email to all recipients

Actionable Insights



Access Anywhere



Child Dashboard

ALEXIS WEBSTER
Birthday: APRIL 3, 2012

Tanya Webster
Mother
547.837.4658

Garrett Webster
Father
555.555.5555

Out at 12:49pm?

Allergies: **Peanuts** Fatal

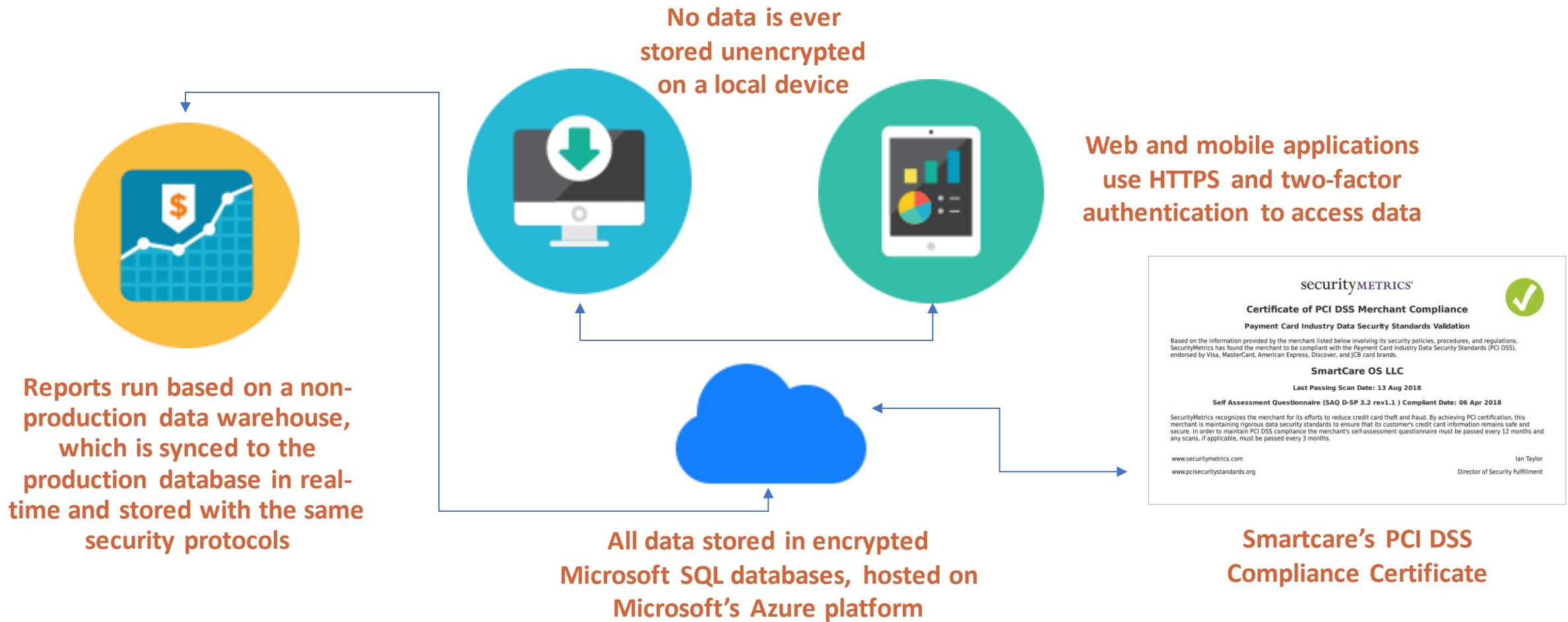
This Week's Schedule

Time	Event
10:00 a	Three
4:15 p	Three
10:00 a	Three
4:15 p	Three

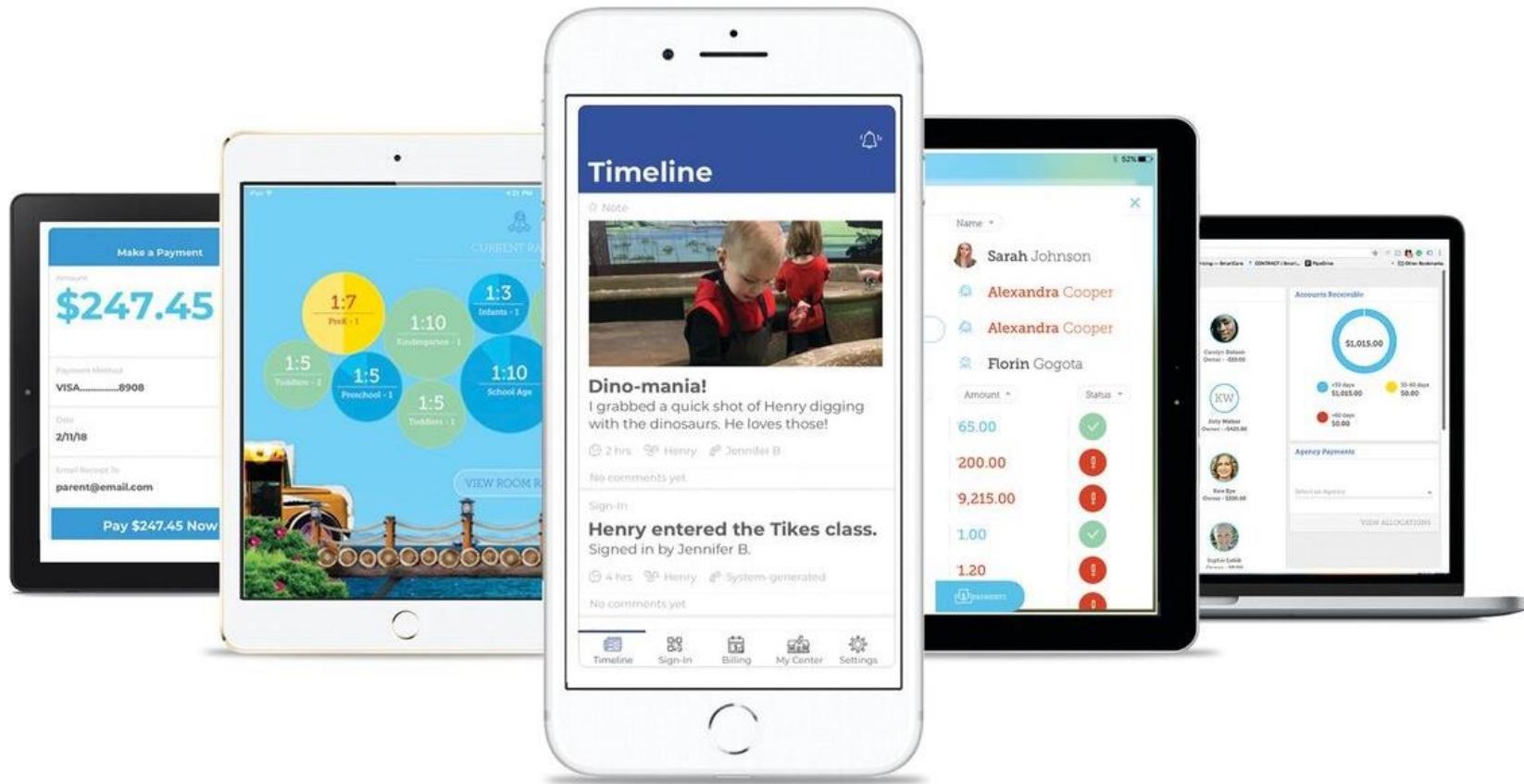
VIEW DETAILS **VIEW FULL SCHEDULE**

≡ PROFILE PEOPLE SCHEDULING BILLING ATTENDANCE MEDICAL ALLERGIES EMERGENCY

Data Security & Compliance



Your Technology Partner for the “New Normal”

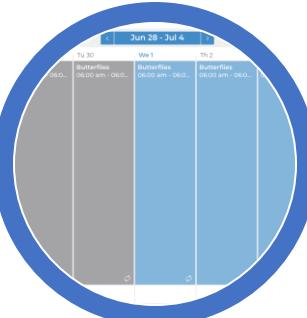


Tools to Distance

Remote
check-
in/out

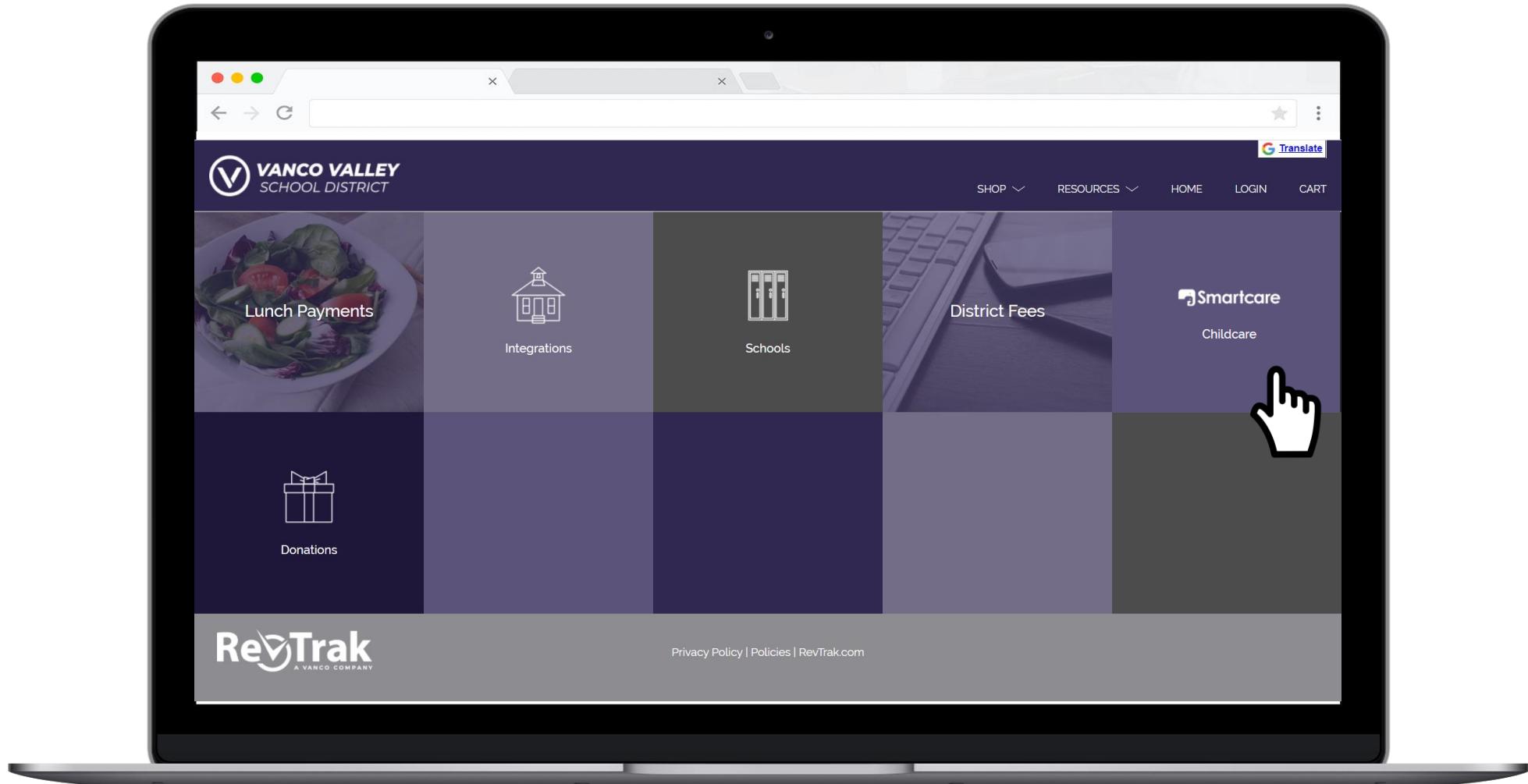


Touchless check-in/out



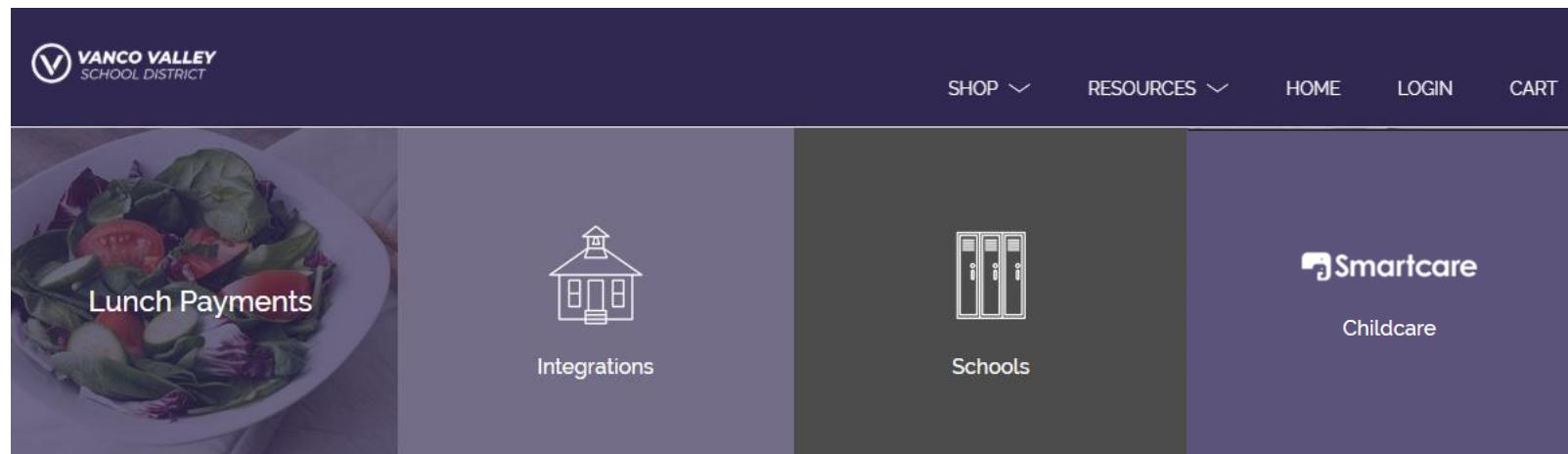
Scheduling to keep
classes separate

**What would this look
like for parents?**



Next Steps: Request a Demo

Request a personalized demo to see how Vanco can child care program management.



POLL QUESTION

Questions?

Contact Vanco:

sales@vancopayments.com

800.323.5953

Thank you!